

PNA COLOUR Rewards Heritage Month Competition – Terms & Conditions

These Terms and Conditions apply to the **PNA COLOUR Rewards Heritage Month Competition in partnership with Pilot Pen** running from **1 September 2026 until 30 September 2026**.

1. Eligibility

- a) The **PNA COLOUR Rewards Heritage Month Competition in partnership with Pilot Pen** is open to all South African residents aged 18 years or older who are registered PNA COLOUR Rewards members.
- b) Directors, members, partners, employees, agents and consultants of PNA, of any person that directly or indirectly controls or is controlled by PNA, of PNA's franchisees, marketing service providers and agencies, and of suppliers of goods or services in connection with this competition (including Pilot Pen), together with their spouses, life partners, business partners and immediate family members, are **not eligible** to enter.

2. Competition Period

- a) The competition begins on **1 September 2026 and ends on 30 September 2026**.
- b) Any qualifying purchases made outside of this period will not be eligible for entry.

3. How to Enter

To receive an automatic entry into the **PNA COLOUR Rewards Heritage Month Competition in partnership with Pilot Pen**, participants must:

- a) Be a valid, registered **PNA COLOUR Rewards** member.
- b) Spend **R300 or more** in a single transaction at any participating PNA store in South Africa or through the official PNA online store during the promotional period. Unless otherwise indicated by PNA, all PNA stores in South Africa participate in this competition.
- c) Ensure their purchase is recorded through the PNA COLOUR Rewards system at the time of purchase.
- d) Each qualifying transaction of **R300 or more** automatically equals one (1) entry into the draw, irrespective of the amount by which the transaction value exceeds R300. A member may earn multiple entries through separate qualifying transactions.
- e) New customers may join the PNA COLOUR Rewards programme during the competition period and become eligible once they make a qualifying purchase.

4. Prize Details

- a) Participants stand a chance to win one of the following prizes sponsored by Pilot Pen:
 - One (1) **Pilot Weber Braai** [Weber Master-Touch GBS C-5750 57cm @ R7999,99 approx retail value on Weber SA website]
 - One (1) **Pilot Cooler Box** [Kailua Cooler 60L - Dimensions of the cool box:
 - Approx. 80 cm high x 65 cm wide x 35 cm deep
 - Interior dimensions: approx. 30 cm high x 63 cm wide x 32 cm deep
 - Capacity of the refrigerator truck: approx. 60 liters, weight: approx. 13kg, material: metal and plastic
 - Approx retail value R3999,99 on Kailua Cooler SA website]
- b) A total of **two (2) winners** will be selected, with each winner receiving one (1) prize.
- c) The first valid entry drawn will receive the Pilot Weber Braai, and the second valid entry drawn will receive the Pilot Cooler Box.
- d) The prize is non-transferable, may not be exchanged for cash, and may not be substituted.
- e) Transport, delivery arrangements outside normal courier service areas, accommodation, meals, spending money, and any additional expenses are not included in the prize.

5. Winner Selection

- a) Two winners will be drawn at random from all valid entries received during the competition period. The draw will take place on or before 14 October 2026 and will be conducted under the oversight of an independent attorney, as contemplated in regulation 11(5) of the Consumer Protection Act Regulations, 2011.
- b) The winner will be drawn and contacted within fourteen (14) business days after the competition closing date. Should circumstances beyond PNA Stationers (Pty) Ltd's reasonable control prevent the draw from taking place as scheduled, PNA reserves the right to amend the draw date, conduct a redraw if necessary, and/or amend these Terms and Conditions accordingly.
- c) Winners may be announced on the official [PNA – Colour Your World Facebook page](#), [@pnacolouryourworld Instagram page](#), and [@pnacolouryourworld TikTok page](#). Any such announcement will be limited to the winner's name and town or province, unless the winner consents to the publication of further details.
- d) PNA will contact winners using the contact details listed on their PNA COLOUR Rewards member profile. Members are responsible for ensuring that the contact details on their PNA COLOUR Rewards profile are up to date.
- e) If PNA is unable to contact a selected winner after at least three (3) attempts over a period of seven (7) days using the contact details on the winner's PNA COLOUR Rewards profile, or if a winner fails to claim their prize within fourteen (14) days of notification, an alternative winner may be selected at PNA's discretion.
- f) If the reconciliation or verification of entries, the conduct of the draw, the verification of a winner's eligibility, the delivery of a prize or the independent certification of the competition cannot be completed within the periods stated in this clause 5 for administrative, technical or data-processing reasons, PNA may extend the affected period by a further period not exceeding thirty (30) days. PNA will publish notice of any such extension, and of the revised date, on the channels referred to in clause 5(c) and on any other channel used to promote the competition.
- g) An extension under clause 5(f) forms part of these Terms and Conditions as published and does not constitute an amendment to them. No extension under clause 5(f) may alter the closing date of the competition in clause 2, the prizes or the number of prizes in clause 4, or the basis on which winners are selected.

6. General Conditions

- a) Only valid purchases recorded through the PNA COLOUR Rewards system will qualify.
- b) PNA reserves the right to verify entries and disqualify any participant suspected of fraudulent activity or breach of these Terms.
- c) PNA is not liable for technical issues, system delays, or any errors that may prevent entries from being captured.
- d) PNA reserves the right to request proof of identity, age, or qualifying purchase before awarding any prize.
- e) Participation in the **PNA COLOUR Rewards Heritage Month Competition** does not affect the earning or redemption of PNA COLOUR Rewards cashback. Members may continue to earn and redeem cashback in accordance with the PNA COLOUR Rewards programme terms and conditions.
- f) Qualifying purchases must be completed during the competition period and within the normal trading hours of participating PNA stores or through the official PNA online store.
- g) If a qualifying purchase is refunded, reversed or cancelled before the draw, the entry linked to that purchase will no longer be valid.
- h) A member who believes that a qualifying purchase was not recorded may query this with PNA at any time before the draw, on presentation of proof of purchase and the member's PNA COLOUR Rewards membership number.

7. Publicity

- a) Winners may be invited to take part in publicity relating to this competition, including the use of their name, photographs, videos and/or image in promotional and marketing material of PNA and/or Pilot Pen. Participation in any such publicity is entirely voluntary: a winner has the right to decline the invitation, and declining will not affect the winner's entitlement to the prize in any way.
- b) PNA and Pilot Pen will only use a winner's name, photographs, videos and/or image for promotional or marketing purposes with the winner's prior written consent. No additional compensation will be payable for any use to which the winner has consented.
- c) A winner is not required to be present when the draw takes place or when the winners are announced and may decline any invitation to do so without affecting the winner's entitlement to the prize.

8. Disqualification

PNA reserves the right to disqualify any participant who:

- a) Provides false or misleading information.
- b) Tampers with the entry process.
- c) Breaches these Terms and Conditions.
- d) Acts in a manner that may negatively impact the reputation of PNA, Pilot Pen, or the competition.

9. Limitation of Liability

- a) To the maximum extent permitted by law, PNA, Pilot Pen, their affiliates, directors, employees, agents, and suppliers shall not be liable for any loss, damage, injury, or claim arising from participation in the competition or acceptance and use of any prize. Nothing in these Terms and Conditions excludes or limits liability for gross negligence or wilful misconduct, or any other liability which cannot lawfully be excluded or limited, and nothing in these Terms and Conditions limits any right which a consumer has under the Consumer Protection Act, No. 68 of 2008.
- b) Prizes are subject to the applicable manufacturer's warranty, if any. PNA and Pilot Pen give no additional warranty in respect of any prize.

10. Data Protection

- a) All personal information collected during this competition will be used in accordance with **PNA's Privacy Policy** and applicable data protection legislation. PNA Stationers (Pty) Ltd is the responsible party for the processing of personal information in connection with this competition, and PNA's Privacy Policy is available at <https://www.pna.co.za/ts-and-cs/>.
- b) Personal information will not be shared with third-party marketers without consent.
- c) Winners' personal information will be shared with Pilot Pen only to the extent necessary for the sponsorship and fulfilment of the prizes, and for publicity purposes only with the winner's consent as contemplated in clause 7.

11. Changes to Terms

- a) PNA reserves the right to amend, suspend or cancel the competition or these Terms and Conditions if this becomes necessary due to circumstances beyond PNA's reasonable control. Notice of any amendment, suspension or cancellation will be published on the same channels used to promote the competition, and any amended Terms and Conditions will apply from the date of publication.

12. Contact Information

- a) For any enquiries regarding this competition, please contact PNA Customer Service on **011 672 4391** or by email at support@pna.co.za.

13. Consumer Protection Act (CPA) Compliance – Section 36

- a) This promotional competition is conducted in accordance with Section 36 of the Consumer Protection Act, No. 68 of 2008, and all related regulations governing promotional competitions in South Africa.
- b) No consideration is payable for entry into this promotional competition. Entry is automatic upon a qualifying purchase of goods at their ordinary advertised prices, and no amount is charged for the opportunity to participate.
- c) The details of the prizes, the number of prizes available, and the basis upon which winners are selected are clearly set out in these Terms and Conditions and will not be misleading, deceptive, or unfair.
- d) Winners will be selected by way of a random draw conducted in a fair and transparent manner, without manipulation or bias, and under independent oversight as contemplated in clause 5.
- e) The names of winners may be made available upon reasonable request, subject to applicable data protection legislation.
- f) PNA will retain records relating to this promotional competition, including details of entries, winners, and prizes awarded, for a period of at least three (3) years, as required by regulation 11(6) of the Consumer Protection Act Regulations, 2011.
- g) A copy of these Terms and Conditions is available free of charge and may be obtained from PNA for the duration of the competition.